

Hayatoku-7-With Kids

Period of use

Dec. 26, 2025 – Jan. 4, 2026

Note: Dec. 26-31, 2025: Available only on “Nozomi” trains going toward Tokyo

Jan. 1-4, 2026: Available only on “Nozomi” trains going toward Shin-Osaka

Launch period

Dec. 5, 2025(10:00) - 7 days (23:30) before the boarding date

Note: The number of seats available is limited for each train. As a result, you may not be able to make a reservation even if you have a vacant seat on the desired train.

Ticket reservations are not available between 23:30 and 5:30 each night.

Section/Prices

- Fare between Tokyo/Shinagawa/Shin-Yokohama and Kyoto/Shin-Osaka
:Adult 10,000 JPY, Child 5,000 JPY
- Fare between Tokyo/Shinagawa/Shin-Yokohama and Nagoya
:Adult 8,000 JPY, Child 4,000 JPY

Target trains and facilities

- Dec. 26-31, 2025
Available only on “Nozomi” trains going toward Tokyo
 - Jan. 1-4, 2026
Available only on “Nozomi” trains going toward Shin-Osaka
- Note: Available only for reserved seats in ordinary cars

Number of passengers

2 to 6 persons

Note: At least one adult and one child are required per reservation. For details on the definitions of “Adult” and “Child”, please refer to our website as follows:
(https://global.jr-central.co.jp/en/tickets/type/adults_children.html)

Reservation change

- If the riding date after the change is within 3 months from the date of initial purchase, it can be changed any number of times to other products that can be purchased at the time of change(it is necessary to pay the difference).
- The change to “Hayatoku-7- With Kids” is limited to the case where the riding date after the change is 7 days or more from the time of the change in the reservation, and when the product setting conditions have been met and seats remain.
- However, only on the day of boarding date, if “ products, boarding days, boarding sections, facilities, and numbers of persons” are the same, you can change the train without additional charge.
- If the number of passengers in the reservation is reduced, a refund fee(320 JPY per person) will be charged. It is not possible to reduce the number to less than 2.

Other

- Cannot be used in conjunction with other discounts.
- If you get off at a train station in the middle of the way, the section that you did not ride will be voided and you will not be able to ride again.
- This product includes the fare and the limited express fee. If you get on a conventional line to reach the Shinkansen train station or from the station after getting off, you will need to pay the additional fare for the conventional line.
- Only valid for booking trains. (It cannot be changed to other facilities in the same train. Other trains cannot be available, including non-reserved seats.)
- You can ride with a traffic IC card or QR Ticket.

Refund

You can make a refund by yourself before entering the ticket gate or before receiving your ticket.

Pay back fee

Before the departure time of the reservation train.	320 JPY
After the departure time of the reservation train.	You cannot operate the refund yourself. Refunds will be made on or after the day following the boarding date, upon receipt of the amount specified below table (refund fee).

If you have already received a ticket, you cannot process the refund yourself. Please bring the ticket and your credit card used for EX Service payment to ticket counter of JR Central, JR West, or JR Kyushu station by the day of boarding to complete the refund procedure. In this case, the redemption fee is the same amount as that processed by the member's own.

In case of non-operation, delay, etc.

- For details on the case of delays, cancellations, etc., please refer to our website. (<https://smart-ex.jp/en/faq/category/?id=8>)
- If the Shinkansen is more than 2 hours behind the scheduled arrival time, pay back the "specified amount" for each use section.
Note: The specified amount for each section is shown in the table below.
- For details on how to reserve, change, or refund Shinkansen tickets, please refer to our website (<https://smart-ex.jp/en/reservation/>).

Table: Refund Amount for "Hayatoku-7-With Kids"

Sections	One-way trip per adult	One-way trip per child
Tokyo/Shinagawa/Shin-Yokohama ~ Nagoya	3,640 JPY	1,820 JPY
Tokyo/Shinagawa/Shin-Yokohama ~ Kyoto/Shin-Osaka	4,240 JPY	2,120 JPY