EX Limited Time Sale

Period of use

Dec. 25 – 31, 2026 / Jan. 2 – 4 , 2027
Note: Dec. 25 – 31, 2026 : Available only on “Nozomi” trains going toward Tokyo
Jan.2 – 4, 2027 : Available only on “Nozomi” trains going toward Hiroshima

Launch period

Nov. 5, 2026 - 40 days before the boarding date
Note:- It is available to purchase from 5:30 on Nov.5, 2026.
Thereafter, tickets will be available each day from 0:00 to 23:59.
When system maintenance is carried out, it will be available to purchase from 5:30 to 23:30.
For details the system maintenance, please refer to our website as follows:
(https://smart-ex.jp/en/topics/detail/?id=570)
- The number of seats available is limited for each train. As a result, you may not be able to make a reservation even if you have a vacant seat on the desired train.
- Please refer to the table below for the sales closing dates for each boarding date.

Directions	Going toward Tokyo							Going toward Hiroshima		
Boarding	Dec.25	Dec.26	Dec.27	Dec.28	Dec.29	Dec.30	Dec.31	Jan.2	Jan.3	Jan.4
Sales Closing	Nov.15	Nov.16	Nov.17	Nov.18	Nov.19	Nov.20	Nov.21	Nov.23	Nov.24	Nov.25

Section/Prices

- Price between Tokyo/Shinagawa/Shin-Yokohama and Hiroshima
:Adult 15,000 JPY, Child 7,500 JPY
- Price between Tokyo/Shinagawa/Shin-Yokohama and Okayama
:Adult 14,000 JPY, Child 7,000 JPY
- Price between Tokyo/Shinagawa/Shin-Yokohama and Kyoto/Shin-Osaka
:Adult 12,000 JPY, Child 6,000 JPY
- Price between Tokyo/Shinagawa/Shin-Yokohama and Nagoya
:Adult 10,000 JPY, Child 5,000 JPY

Note: All prices are per person for a one-way trip.

Target trains and facilities

- Dec. 25 – 31, 2026
Available only on “Nozomi” trains going toward Tokyo
- Jan. 2 – 4 , 2027
Available only on “Nozomi” trains going toward Hiroshima

Note: Available only for reserved seats in ordinary cars

Number of passengers

2 to 6 persons
Note: For details on the definitions of “Adult” and “Child”, please refer to the website as follows:
(https://global.jr-central.co.jp/en/tickets/type/adults_children.html)

Reservation change

- If the boarding date after the change is within 3 months from the date of initial purchase, it can be changed any number of times to other products that can be purchased at the time of change(it is necessary to pay the difference).
- The change to “EX Limited Time Sale” is limited to the case where the boarding date after the change is 40 days or more from the time of the change in the reservation, and when the product setting conditions have been met and seats remain.
- However, only on the day of boarding date, if “ products, boarding days, boarding sections, facilities, and numbers of persons” are the same, you can change the train without additional charge.
- If the number of passengers in the reservation is reduced, a refund fee(320 JPY per person) will be charged. It is not possible to reduce the number to less than 2.

Notice

- The number of seats available is limited for each train.
- Seat selection is not available at the time of purchasing this ticket.
- The train, departure time and seats will be confirmed after 8:00 a.m. one month prior to the boarding date, and the reservation details will be provided by email. Seat changes are available from 10:00 a.m. one month prior to the boarding date.
- For this ticket, trains can be selected from a provisional timetable. The selected train may be subject to change upon finalization of the schedule. In such cases, alternative arrangements will be provided by email.
- S work Seats and Wheelchair Accessible Seats cannot be selected at the time of purchasing this ticket. Seat changes are available from 10:00 a.m. one month prior to the boarding date.
- This ticket cannot be used in conjunction with other discounts.
- If you get off at a train station in the middle of the way, the section that you did not board will be voided and you will not be able to board again.
- This product includes the fare and the limited express fee. If you get on a conventional line to reach the Shinkansen train station or from the station after getting off, you will need to pay the additional fare for the conventional line.
- Only valid for booking trains. (It cannot be changed to other facilities in the same train. Other trains cannot be available, including non-reserved seats.)
- You can ride with a traffic IC card or QR Ticket.
- For further details of “SmartEX Service”, please refer to the website as follows: (https://smart-ex.jp/en/index.php)

Refund

You can make a refund by yourself before entering the ticket gate or before receiving your ticket.

Pay back fee

Before the departure time of the reservation train.	320 JPY per person
After the departure time of the reservation train.	You cannot operate the refund yourself. Refunds will be made on or after the day following the boarding date, upon receipt of the amount specified below table (refund fee).

If you have already received a ticket, you cannot process the refund yourself. Please bring the ticket and your credit card used for “smartEX Service” payment to ticket counter of JR Central, JR West, or JR Kyushu station by the day of boarding to complete the refund procedure. In this case, the redemption fee is the same amount as that processed by the member’s own.

In case of non-operation, delay, etc.

- For details on the case of delays, cancellations, etc., please refer to our website. (https://smart-ex.jp/en/faq/category/?id=8)
- If the Shinkansen is more than 2 hours behind the scheduled arrival time, pay back the “specified amount” for each use section.
  Note: The specified amount for each section is shown in the table below.
- For details on how to reserve, change, or refund Shinkansen tickets, please refer to our website (https://smart-ex.jp/en/reservation/).

Table: Refund Amount for “EX Limited Time Sale”

Sections			One-way trip per adult	One-way trip per child
Tokyo Shinagawa	~	Nagoya	3,620 JPY	1, 810 JPY
	~	Kyoto	3,640 JPY	1,820 JPY
	~	Shin-Osaka	3,100 JPY	1,550 JPY
	~	Okayama	3,340 JPY	1,670 JPY
	~	Hiroshima	3,120 JPY	1,560 JPY
Shin-Yokohama	~	Nagoya	4,280 JPY	2,140 JPY
	~	Kyoto	3,980 JPY	1, 990 JPY
	~	Shin-Osaka	3,420 JPY	1, 710 JPY
	~	Okayama	3,660 JPY	1, 830 JPY
	~	Hiroshima	3,460 JPY	1, 730 JPY